

MICROS RES Point-of-Sale



Wildfire Restaurant Sydney, Australia

A complete solution for your restaurant's needs

When you are running a restaurant, customer service and quality food and beverage is your primary concern. MICROS RES Point-of-Sale (POS) and Inventory Solutions will enhance the efficiency and profitability of your business whilst freeing you up to concentrate on your customers. Take advantage of our experience and reliability with intuitive, powerful technology from MICROS.

Benefits to your business

Maximise Table Management

- Maintains reservation lists with table plan, waitlist, special request and service time indications.
- A customizable restaurant floor plan with up-to-the-minute details of operations.
- Colour-coded icons monitor table status indicating which guests need attention.
- Holds guest dining history, allowing you to ensure superior customer service and recognition.

Online Payment Gateway

- An integrated payment system for credit card transactions direct through any terminal in the restaurant.
- Increases table turns, eliminates reconciliation errors and provides better and faster service.

Easy to Use

- A customizable graphical interface that is easy to learn and use.
- Simple touch-screen technology with a range of features.
- Real-time training options that walk new employees through the ordering process.
- Robust and reliable hand-held devices that stand up to hard work.
- Allows for timed-fire future orders and kitchen display monitors.

Manage Multiple Restaurants

- The additional *MICROS Enterprise Manager* module allows you to control menus and configuration for multiple restaurants remotely.
- The web-based *MyMICROS* reporting module gives you near real-time viewership over the performance of your businesses.
- Enterprise-wide loyalty and inventory applications are also available.





Complete Back of House Support

MICROS provides the information you need to efficiently manage your operations and improve your bottom line. It provides a wealth of information for easy analysis:

STAFF

The system includes complex password-only accessible areas that help manage the intricate employee environment, including keeping track of staff hours and those employees approaching over time.

SECURITY

Addresses both internal and external security challenges in order to minimize the vulnerability of the system while increasing data integrity. Contains strong data encryption algorithms used for sensitive data such as credit card information.

FINANCIAL

Keep track of accounting functions and more readily understand the profitability of your operation. Monitors key indicators such as voids, no sales and zero balance transactions, as well as average check and cover counts.

INVENTORY

Manages product purchases and usage for thorough stock analysis.

Reliability & Service

MICROS manufactures and supports both hardware and software, providing second-to-none service and maintenance. The workstation has no moving parts, fans or hard drives to break down, making it the most cost-effective and reliable POS terminal on the market.

Software

Through constant refining over 30 years of development, our intuitive user interface is highly adaptable and reliable, as well as easy to use:

- Combines high-performance and flexibility with superior, intelligent restaurant specific functionality
- Uses maintenance-free relational database from Sybase® – a leading provider of embedded database solutions for high-volume, transaction oriented environments.

Hardware

MICROS manufactures and supports a superior hardware platform:

- The *Workstation 5* – a fully functional, highly reliable POS terminal with no moving parts and stand alone resiliency to ensure maximum uptime
- The *Restaurant Display Controller* – a rugged device used to manage kitchen display systems without the need for a PC
- MICROS can also use rugged Symbol® handheld devices, industry standard Epson printers and Hewlett Packard PCs for greater flexibility.

Find out how your operation can increase efficiency and profits by contacting us today.

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